

# Environment, Health, Safety and Social Responsibility



**AMERADA HESS CORPORATION**

*2004 Report*

## ***Our Company***

Amerada Hess Corporation and its subsidiaries explore for, produce, purchase, transport and sell crude oil and natural gas. These exploration and production activities take place in the United States, United Kingdom, Norway, Denmark, Equatorial Guinea, Algeria, Gabon, Indonesia, Thailand, Azerbaijan, Malaysia and other countries.

The Corporation also manufactures, purchases, trades and markets refined petroleum and other energy products. The Corporation owns 50% of the HOVENSA refinery joint venture in the United States Virgin Islands. In addition, the Corporation owns and operates a fluid catalytic cracking facility in Port Reading, New Jersey. Substantially all of Port Reading's production is gasoline and heating oil. The Corporation markets refined petroleum products on the East Coast of the United States to the motoring public, wholesale distributors, industrial and commercial users, other petroleum companies, governmental agencies and public utilities. It also markets natural gas to utilities and other industrial and commercial customers. The Corporation's energy marketing activities include the sale of electricity. The Corporation has a 50% voting interest in a consolidated partnership that trades energy commodities and derivatives. The Corporation also takes trading positions for its own account.

## ***Scope of Report***

This report covers the principal facilities and assets operated by Amerada Hess Corporation and its subsidiaries. Information from HOVENSA, our 50% owned refining joint venture, is not included in this report. Information and data pertaining to HOVENSA is available in our web-based report at [www.hess.com](http://www.hess.com).

This report does not include data on oil and gas fields or marketing sites in which we have an equity interest but which are operated by other companies. Emission data and other environmental metrics refer to gross figures from operated facilities. Company baselines used for assessing performance against targets have been adjusted to reflect material changes from acquisitions or divestitures. For copies of the data referred to in this report in tabular format, please visit our web-based report at [www.hess.com](http://www.hess.com).

In early 2004, a 50% owned joint venture acquired a chain of gasoline stations, adding approximately 50 HESS® retail outlets. Most of the Corporation's gasoline stations are in New York, New Jersey, Pennsylvania, Florida, Massachusetts and North and South Carolina. The Corporation owns approximately 50% of the properties on which the stations are located. The Corporation has 22 terminals with an aggregate storage capacity of 21 million barrels in its East Coast marketing areas.

In June 2004, the Corporation formed a 50% owned joint venture, Hess LNG, which will pursue investments in liquefied natural gas (LNG) terminals and related supply, trading and marketing opportunities. The joint venture is pursuing development of an LNG terminal project located in Fall River, Massachusetts.

The Corporation has a wholly-owned subsidiary that provides distributed electricity generating equipment to industrial and commercial customers as an alternative to purchasing electricity from local utilities. The Corporation also has invested in long-term technology to develop fuel cells through a venture with other parties.

*2004 Operating Statistics can be found on the inside back cover.*

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Glossary — A glossary of terms used in this report is available in our web-based report at [www.hess.com](http://www.hess.com).

# MANAGEMENT LETTER

We made significant progress in 2004 in building a portfolio of assets that will provide both long-term profitable growth for our Company and sustainable benefits to the communities where we do business.

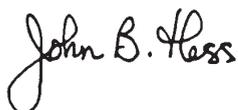
During 2004 and early 2005 our Company contributed over four million dollars to education, healthcare and disaster relief efforts. This included two million dollars to aid relief efforts resulting from the devastating tsunami in Southeast Asia. We remain committed to meeting the highest standards of corporate citizenship and are proud to be the first United States oil and gas company to voluntarily endorse the United Nations Global Compact, which addresses human rights, labor, environment and transparency issues worldwide.

Our safety performance for 2004 was maintained at the same level as in 2003, which was the best in our Company's history. We are strongly committed to further improvement in

this critical area and are developing additional programs to meet our promise of providing a safe and healthy workplace for our employees, contractors and neighbors.

We are pleased to report that we successfully met our emissions goals for reducing significant air pollutants. Although we did not meet our interim target to reduce greenhouse gas emissions, we have developed a solid reporting protocol and methodology which allows for more precise measurement, management and control of these emissions.

As a leading global independent energy company our goal is to help provide the world with affordable energy in an environmentally and socially responsible manner. We believe that the actions we are taking, as reflected in this, our eighth annual report on Environment, Health, Safety and Social Responsibility, will create social benefits and business value for our stakeholders. We welcome your comments and suggestions.



**JOHN B. HESS**  
*Chairman of the Board and  
Chief Executive Officer*



**J. BARCLAY COLLINS**  
*Executive Vice President and  
General Counsel*



**GERALD I. BRESNICK, PH.D.**  
*Vice President,  
Environment, Health and Safety*



# MANAGEMENT OF ENVIRONMENT, HEALTH, SAFETY AND SOCIAL RESPONSIBILITY

**“... the actions we  
are taking will create  
social benefits and  
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our stakeholders.”**

## **GOVERNANCE**

The Company has implemented a values-based, socially-responsible strategy focused on improving environment, health and safety (EHS) performance and making a positive impact on communities. The strategy is supported by the Company’s environment, health, safety and social responsibility policies and by management systems that help protect the Corporation’s workforce, customers and local communities. These policies can be found in our web-based report at [www.hess.com](http://www.hess.com). The Company’s management systems are based on international standards and are intended to promote internal consistency, adherence to policy objectives and continual improvement in EHS performance.

The Hess Leadership Team, consisting of the top executive officers of Amerada Hess, provides direction and support in establishing performance expectations and holding business units accountable for their performance. Our performance in these areas is also reviewed routinely with the Audit Committee of our Board of Directors. Our business leaders are ultimately responsible for incorporating EHS and social responsibility (SR) expectations into their business activities and providing adequate resources and mechanisms to meet performance objectives. A chart showing our EHS organization is presented in our web-based report at [www.hess.com](http://www.hess.com). While overall governance is the responsibility of senior management, the Corporation has programs in place to evaluate regulatory compliance, audit facilities, train employees and to generally meet corporate EHS&SR goals. EHS metrics are an integral part of each employee’s compensation package.

We will continue to use this report as a forum to report on our progress. We believe that these actions are helping us to create value for our stakeholders and for our Company and are instrumental in helping us to achieve a leadership position within our industry. A summary of our objectives and performance is included on the following pages.



# HEALTH, SAFETY AND ENVIRONMENTAL PERFORMANCE

## HEALTH AND SAFETY

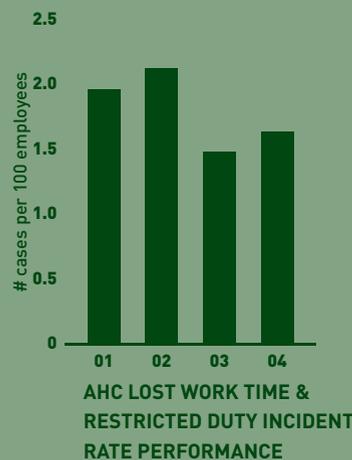
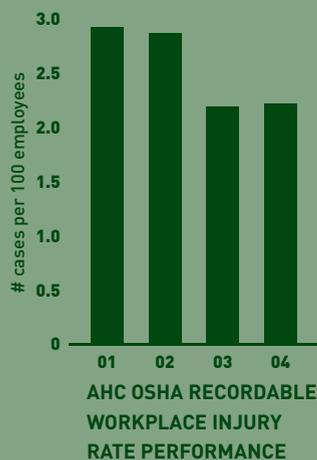
At Amerada Hess, our aim is to create a working environment where employees, contractors and the public are not exposed to health and safety hazards. We employ safe systems of work, conduct regular inspections of our facilities and have well-developed incident reporting and emergency response systems. We emphasize training and competency within our workforce and promote communication on safety through regular safety meetings, work permitting processes and internal reporting. All new company and contract personnel are subject to mandatory safety orientation prior to commencing work. Our safety programs are audited regularly.

While in 2003 we achieved our best safety performance ever, we were not able to improve upon that again in 2004. Our safety performance remained essentially unchanged between 2003 and 2004. There was a slight increase in both our recordable incident rate and our lost time or restricted duty rate between 2003 and 2004.

Our Chairman's Award for Safety Excellence program continued in 2004. The program is intended to underscore that exemplary health and safety performance is important to Amerada Hess and is an integral part of being the leading global independent energy company. The program recognizes individuals, teams, facilities and operations for:

- Outstanding health and safety performance, whether it be on an absolute basis or improvement;
- Innovative ideas, programs, practices and management systems;
- Activities that enhance our leadership position and image; and
- Activities and initiatives that promote teamwork and team spirit in protecting employees, contractors and communities.

**The SonaHess Gassi El Agreb operations in Algeria** were selected as the 2004 recipient of the Chairman's Award for Safety Excellence as a result of their impressive safety improvement, their use of multiple improvement processes and their establishment of a sustainable safety culture.



## ENVIRONMENTAL PERFORMANCE

We recognize that our operations will impact the environment. We manage these impacts within our business as identified by both our environmental management systems and by our key stakeholders. The reporting metrics discussed herein present our performance related to these metrics over time, and in relation to our performance targets in the pursuit of continuous improvement.

## GLOBAL CLIMATE CHANGE

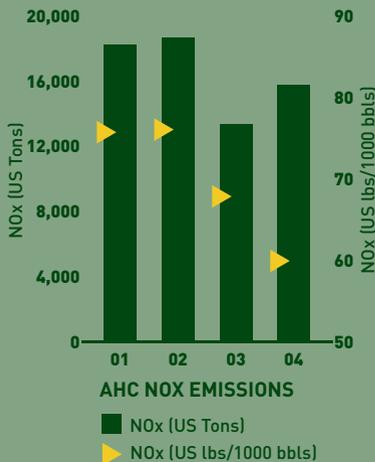
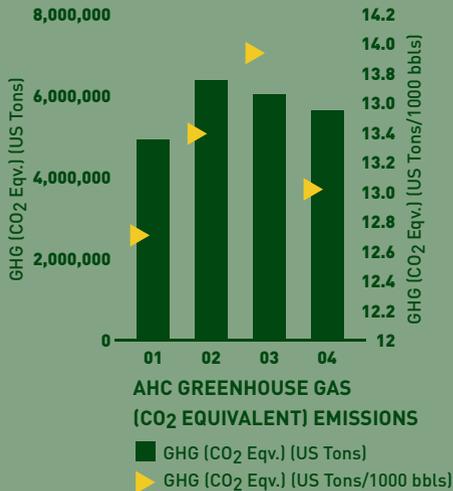
The Corporation shares the worldwide concern about the environmental and social impact of air emissions. On a global scale, climate change is an issue that has prompted much public debate and has a potential impact on future economic growth and development.

Within our operations, there are two major sources of greenhouse gas (GHG) emissions; combustion of hydrocarbon fuels for power generation and flaring of associated gas. Minor sources include fugitive emissions from equipment such as flanges and valves, venting emissions from storage vessels, and emissions from loading and unloading operations.

The Corporation has undertaken a program to assess, monitor and reduce the emission of GHG, including carbon dioxide and methane. The challenges associated with this program are significant, not only from the standpoint of technical feasibility, but also from the perspective of adequately measuring the Corporation's entire GHG inventory. We recognize that there is a need to improve our reporting. In 2004 we made significant progress in the development of our GHG Reporting Protocol and standardized reporting methodology.

We have set a companywide target of reducing our normalized greenhouse gas emissions by 5% by 2005 compared to 2001. Despite an 8% reduction in normalized emissions compared to 2003, our 2004 GHG emissions increased by 3% in comparison to our 2001 baseline. The increase in 2004 is largely attributed to changes in our asset base compared to previous years. Reductions were achieved through efficiency gains in Algeria and in United States Exploration and Production activities.

Our absolute GHG emissions increased by around 14%, from 4.9 million tons in 2001 to 5.6 million tons in 2004. This is largely attributable to the inclusion of sources not previously quantified such as emissions from drilling rigs.



As we expand our operations our absolute atmospheric emissions will increase and we are evaluating options to sustain or reduce our overall emissions footprint. For example, our North Dakota Operations are participating in the Plains CO<sub>2</sub> Reduction Partnership, assessing the technical and economic feasibility of capturing and storing CO<sub>2</sub> emissions from stationary sources in the northern Great Plains and adjacent areas.

### ACIDIFICATION AND SMOG

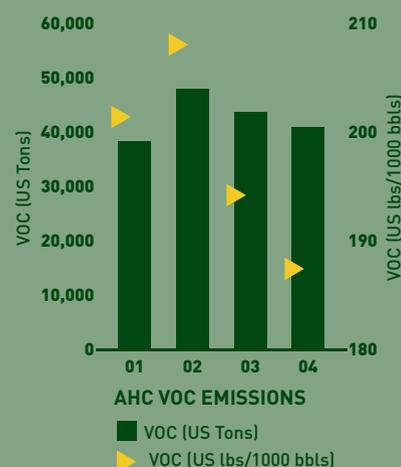
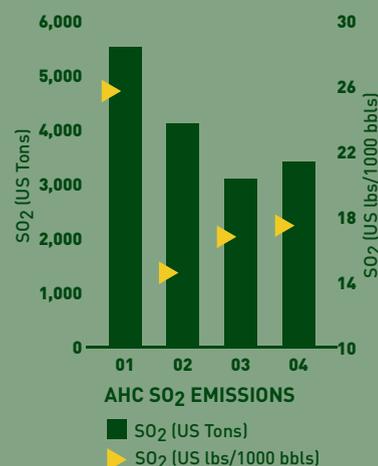
Acidification occurs when certain gases, mainly the oxides of sulfur (SO<sub>x</sub>) and nitrogen (NO<sub>x</sub>), are emitted to the atmosphere and react to enhance the natural acidity of precipitation. This precipitation, commonly termed “acid rain,” can impact animals, plants, water bodies, and man-made structures. Smog, or ground level ozone, is formed by complex chemical reactions between Volatile Organic Compounds (VOC) and NO<sub>x</sub> in sunlight. The build-up of ground level ozone can have human health effects, cause damage to vegetation, and cause poor visibility.

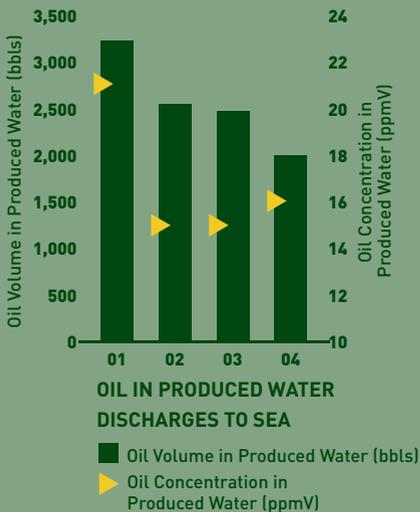
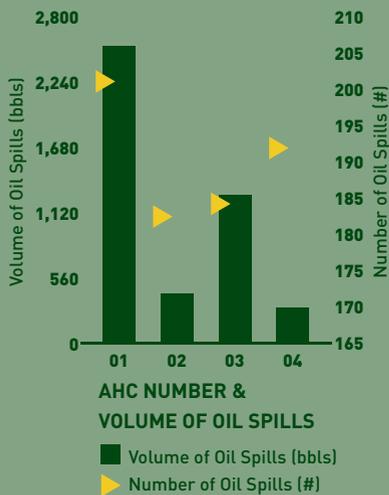
As with greenhouse gases, the predominant source of SO<sub>x</sub> and NO<sub>x</sub> from our operations are power generation and flaring. Major sources of VOC emissions are flaring and hydrocarbon loading operations.

We have a target of reducing our normalized NO<sub>x</sub>, SO<sub>x</sub> and VOC emissions by 5% by 2005 compared to 2001. We made further progress in 2004 reducing our company-wide NO<sub>x</sub> emissions by 21%, SO<sub>x</sub> emissions by 32% and VOC emissions by 7%. These reductions have been heavily influenced by changes to our asset base.

### AQUEOUS IMPACTS

Our operations have the potential to impact water resources. Offshore, we undertake a number of activities that can affect the marine environment, such as the discharge of oil and chemicals in produced water or the use of seawater for re-injection. Similarly, onshore operations may result in discharges to surface waters and also have the potential to effect ground water resources. We understand these impacts and have established metrics to help us monitor and improve our performance and controls to minimize these issues.





**OIL SPILLS:** Our goal is to have no spills. However, oil spills and releases to the environment do occur accidentally. We track our company-wide spill performance in order to identify common causes and to plan mitigation measures accordingly.

In 2004, we had 192 spills which totaled 313 barrels of oil. Although the overall number of spills increased slightly from 2003, the overall volume of oil decreased significantly. Customer related spills at retail stations account for a significant number (39%) of spill incidents, while spills at onshore production locations in the United States accounted for the greatest volume (55%) of oil spilt. All spills were promptly addressed and the vast majority of spilled material was recovered and properly disposed of.

**CONTROLLED DISCHARGES:** In the United States our good performance under the National Pollutant Discharge Elimination System continued. Compliance dropped slightly from 99.76% in 2003 to 99.53% in 2004. At the Port Reading facility, we continued our excellent discharge performance, with concentrations of all waste water discharges substantially below permitted levels.

The volume of oil discharged in produced water at offshore facilities decreased significantly from 2,461 barrels (bbls) in 2003 to 1,985 bbls in 2004. However, the quantity of water discharged also decreased and consequently the oil in water concentration increased slightly from 15 parts per million (ppm) in 2002 and 2003 to 16 ppm in 2004. This is well below the generally accepted regulatory limits of 30-40ppm.

In 2004, our overall volume of drilling mud and cuttings discharged decreased significantly. The amount of oil discharged with the cuttings decreased from 247 tons in 2003 to 101 tons in 2004.

**RESOURCE USE**

While adhering to modern engineering standards, decisions regarding materials ultimately impact natural resources. We consider material selection, reuse and recycling during all phases of engineering and operations.

**WASTE:** The overall quantity of waste generated increased from 51,890 tons in 2003 to 90,708 in 2004. Waste disposal from remediation projects in the Permian Basin and improvements to Algeria's waste monitoring procedures had the most significant impact on overall totals in 2004.

From a total of 90,708 tons of waste generated in 2004, about 81% was recycled. The remaining 16,772 tons were disposed of by landfill, landfarm and incineration. In 2004, approximately 0.3% of waste generated (287 tons) was categorized as hazardous.

#### **EXCEEDANCES AND ENFORCEMENT ACTIONS**

Company policy has long stressed our fundamental commitment to comply with applicable environment, health and safety laws and regulations. Although 100% compliance is an operational goal, exceedances of permitted levels can occur, as do citations from regulatory authorities. The amount of fines paid in 2004 were reduced by 31% compared to 2003.

#### **ENVIRONMENTAL STEWARDSHIP AND BIODIVERSITY**

The Company's operations are managed to avoid or minimize impacts on the environment. As a global organization we face the challenge of conducting operations in many geographic areas with sensitive or unique biological characteristics. Our systematic approach to environmental management and our commitment to understanding the human and natural ecosystems in which we work provide us with a framework to meet these challenges effectively. This includes undertaking environmental baseline surveys and environmental impact assessments prior to the start of our operations, the introduction of appropriate operational controls and on-going monitoring during operations.

Our commitment to environmental stewardship extends beyond our operations to include decommissioning and remediation activities. Decommissioning activities may include plugging old oil and gas wells and dismantling both surface equipment and offshore platforms. Sites where remediation may be necessary include gasoline stations, terminals, onshore exploration and production facilities and refineries. Details of our estimated liabilities and existing reserves can be found in our Annual Report at [www.hess.com](http://www.hess.com).

## **Case Study: GABON**

AHC recognized the existence of numerous species of cetaceans in the Gulf of Guinea, including humpback whales and the Atlantic humpback dolphin. Research indicated that the Gabon coastal areas is a particularly important area for whale breeding and calving, specifically during July and August. In an effort to minimize or avoid potential impact to these species during seismic evaluation, Amerada Hess put in place a detailed monitoring and control plan that involved working with the Wildlife Conservation Society and Gardine Environmental Ltd. More details are provided at [www.hess.com](http://www.hess.com).



# SOCIAL RESPONSIBILITY

**“... our goal is to provide sustainable benefits to the communities where we do business”**

## **HUMAN RIGHTS**

Our commitment to human rights is evident in our Social Responsibility Policy, which states that Amerada Hess accepts and upholds the principles contained in the United Nations (UN) Declaration of Human Rights. The Declaration was established in 1948 by the UN General Assembly and continues to serve as an international standard and as a codification of human rights norms.

We endorse the United States (U.S.) State Department’s Voluntary Principles on Security and Human Rights, a voluntary guide for companies to assure the safety and security of their operations while respecting human rights and fundamental freedoms. It covers issues such as the potential for violence, conflict analysis, equipment transfers, security arrangements, responses to human rights abuses, and interactions between companies and private security forces.

We are proud to be the first U.S. oil and gas signatory to the UN Global Compact, an international voluntary agreement which addresses the private sector’s role in human rights, labor, the environment and transparency.

Looking forward, our objective is to build on these commitments in partnership with all of our operating businesses, to continue to make a lasting positive impact wherever we work.

## **COMMUNITY INVOLVEMENT**

During 2004 we convened a Social Responsibility Working Group to help institutionalize social investment planning. We also established a system for tracking and reporting company-wide social investments, activities and key learnings. During 2004 and early 2005, we contributed more than four million dollars to education, health and relief programs throughout our operations.

As our asset portfolio was significantly reshaped over the last several years so too was our focus on community involvement. We have gone beyond our long standing support of education and health projects in the U.S. and in Europe and made significant progress in developing social programs in Equatorial Guinea, Algeria, Gabon, Indonesia, Thailand and Azerbaijan.

## Case Study: AZERBAIJAN

In Azerbaijan, we partnered with the International Medical Corps and Azeri health Authorities to develop the Emergency Medicine Development Initiative (EMDI).

The EMDI will bring modern emergency medical services to North-West Azerbaijan through the implementation of a comprehensive emergency medicine program centered at Ganja Hospital No. 3.

It is estimated that as many as 1.3 million people will benefit from the EMDI. Our involvement reflects our commitment to building partnerships and to a long term business relationship in Azerbaijan. The project is further described on our website at [www.hess.com](http://www.hess.com).

### DISASTER RELIEF

*TSUNAMI IN SOUTHEAST ASIA:* We were deeply saddened by the tragic loss of life caused by the tsunami in late 2004. We immediately responded with local contributions in Indonesia, Thailand and Malaysia.

As the massive destruction became more apparent in the following days, we contributed \$2 million to assist the disaster relief efforts in Indonesia and in Thailand. Of the \$2 million, \$1 million was contributed to Save the Children for their invaluable work in Indonesia and \$1 million to the Rachaprachanukroach Foundation, under the Royal patronage of the King, for their support of children in Thailand impacted by the tragedy. In addition, a further \$200,000 was raised through a company matched employee donations program and by donations from our operations in the directly affected countries.

*HURRICANES IN FLORIDA:* In the wake of Hurricanes Charley and Frances, the company donated diesel fuel and gasoline for government emergency response vehicles to keep the relief efforts moving around the clock. In addition, Hess Express stores donated drinks, sandwiches, grills, coolers and backpacks to local food banks so that they could care for those left homeless.

### STAKEHOLDER ENGAGEMENT

Local community expectations were an essential part of our Social Responsibility programs during 2004. For example, we solicited extensive stakeholder feedback for our Ujung Pangkah gas development in Indonesia and for our Phu Horm gas development in Thailand to build local capacity and to allow impacted communities to choose their desired pipeline route.

### EMPLOYEES

Amerada Hess Corporation is committed to equal employment opportunity. This philosophy is demonstrated through affirmative action programs that encompass every facility and employee.

Our efforts have been recognized over the last two years by a number of respected organizations. Readers of Woman Engineer Magazine rated Hess one of the top 50 private-sector employers. Subscribers to Careers and the Disabled Magazine recognized us as one of the top 50 employers for people with disabilities. *Diversity Inc.* Magazine also singled us out as one of 20 Noteworthy Companies.

# ALTERNATIVE ENERGY

**“... estimates are that in 15 years the world will require 30% more energy than is produced today.”**

## **ALTERNATIVE ENERGY**

Through its investment in Nuvera Fuel Cells, Inc., Amerada Hess is preparing for the future when the evolving energy mix will include new sources and end use technologies. The long term goal is a transportation market utilizing fuel processors and fuel cell stacks that will provide a meaningful reduction in greenhouse emissions. Nuvera is also pursuing near term opportunities including industrial vehicles and the recovery of hydrogen from chlor-alkali plants. Starting in 2007, each chlor-alkali plant installation will reduce CO<sub>2</sub> emissions by over 9,000 tons per year, or the equivalent output of 5,000 light duty vehicles.

## **ENERGY EFFICIENCY**

Hess is supporting the development of energy efficient technologies through our Hess Microgen subsidiary. Hess Microgen cogeneration units generate both electrical and thermal power from the same energy source. The cogeneration units are more efficient than central power stations and subject to lower transmission losses resulting in a greater percentage of fuel conversion into usable energy. In addition to natural gas fueled units, systems have been developed to run on methane derived from livestock facilities such as dairy farms. In regards to air emissions, the units are capable of meeting some of the lowest emission standards in the world.

Amerada Hess is also involved in a study with the University of North Dakota, Energy and Environmental Research Center, the U.S. Department of Energy, the North Dakota Division of Community Services, and Interstate Power Systems (a distributor for Capstone Turbine Corporation) to determine the economic viability of distributed generation from microturbines fueled with well-field sour gas.

# Verification Statement from ERM CVS



## VERIFICATION OBJECTIVES AND SCOPE

ERM Certification & Verification Services (ERM CVS) was commissioned by Amerada Hess Corporation (AHC) to undertake verification of its 2004 Environment, Health, Safety and Social Responsibility Report (the Report). This is the third year that ERM CVS has been engaged by AHC in this role. The objective of the verification was to establish that the information presented is a reliable representation of AHC's performance and programs during 2004.

The verification scope included both data and representations made by AHC in the 2004 Report and relevant linked information provided by the company at their web site. Verification of information pertaining to Hovenssa, a refining joint venture has not been included in the scope of our activities. The Management of AHC is responsible for the information contained within the Report.

## VERIFICATION APPROACH

ERM CVS verification procedures and methodologies have been developed with due regard to the requirements of international standards governing environmental management systems, and general principles of auditing. Our verification approach involves detailed challenge of the contents of the report, random chain of custody audits for data, selected interrogation of both source and consolidated data, and interviews with corporate and operational staff with responsibilities for data management and report content. Substantiation of a sample of statements and claims made in the Report has been undertaken and evidence sought where deemed appropriate.

Our activities included interrogation of source data at the following Amerada Hess operations: Permian Basin Operations, the Seminole Gas Plant and data collection and data management for Exploration and Production data at the Houston AHC Office, and the Port Reading Refinery. In addition consolidated data practices were interrogated at AHC Head Office, including data associated with Retail and Marketing activities. Business level and Group level data collection tools and processes were reviewed for accuracy, explanation of trends and claims related to the reported data, and included checks on selected source data submissions and methods of internal review.

## OPINION & RECOMMENDATIONS

In the opinion of ERM CVS, and based on the sample of data reviewed, the 2004 environment, safety and health data are provided with a reasonable level of reliability and we are not aware of the exclusion of any material issues. The assertions, claims and statements made by AHC are supported by evidence obtained during the verification process and we are not aware of any misstatements made. Where ERM CVS uncovered errors in data we have confirmed that these errors have been corrected by AHC. The Corporate EHS team at AHC introduced significant changes to reporting structures in 2003 and these have proven effective in increasing the understanding of reporting requirements and thus reducing the potential for errors arising from misinterpretation. Internal processes for data checking by AHC business units has improved as a result of increased ownership of data and practices designed to check data submissions and sources.

ERM CVS has provided a recommendations report to AHC linking trends in our findings to root causes associated with internal processes. Our key recommendations to AHC build on those provided by ERM CVS previously and the work that AHC has accomplished this year and is committed to pursuing further. These are as follows:

- The planned implementation of the protocol now developed by AHC for collection of consistent and comparable data related to greenhouse gas emissions.
- The development of processes to enhance capture and thus review significant data fluctuations year on year for internal assurance purposes.
- Efforts to improve understanding of corporate requirements associated with the definition of contractor hours in order that incident rates reported are consistent and comparable across the Company.
- The reporting of information on contractor EHS data relevant to AHC's operations in future reports.
- Continuation of efforts to understand stakeholder concerns and to ensure programmes and practices are in place within AHC to identify, react to and evaluate these both at an Operational level and globally.
- Continuation of efforts to develop reportable social responsibility metrics that demonstrate AHC commitments in this area and aid management in future strategic and local planning.

## 2004 Operating Statistics

At December 31, 2004, the Corporation had 646 million barrels of proved crude oil and natural gas liquids reserves. Proved natural gas reserves were 2,400 million Mcf at December 31, 2004. Our average number of employees in 2004 was 11,119.

	PRODUCTION & THROUGHPUT	2004	2003
EXPLORATION	Net Crude Oil and NGL Production ('000 bbls/day)	246	259
& PRODUCTION	Gross Crude Oil and NGL Production from operated fields bbls/day <sup>(a)</sup>	281	320
	Net Natural Gas Production Mcf/day	575	683
	Gross Natural Gas Production from operated fields Mcf/day	1,164	1,258
	Total Net Barrels of Oil Equivalent Production ('000 bbls/day)	342	373
REFINING	Port Reading facility production rate 000 bbls/day	52	54
& MARKETING	Gross HOVENSA refinery production rate '000 bbls/day <sup>(a)</sup>	484	440
	Retail / Terminals throughput Values '000 bbls/day <sup>(a)</sup>	442	441
	Retail Outlets Year-end <sup>(b)</sup>	1,254	1,196
	Net Refined Products Sold '000 bbls/day	428	419
<sup>(a)</sup> Gross operated production and throughput figures are used for data normalization for consistency with reported emissions.			
<sup>(b)</sup> Approximately 67% are company operated.			

Additional operating and financial data are available in our 2004 Annual Report at [www.hess.com](http://www.hess.com).

### For More Information

For copies of our Environment, Health and Safety Policy and our Corporate Social Responsibility Policy, or for more information regarding our operations, please visit our website at [www.hess.com](http://www.hess.com).

We invite your questions, comments and suggestions regarding this report. To send us your questions or comments, or request more information or additional copies of this report, please contact:

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New York, NY 10036

You can also send us an e-mail at [ehs@hess.com](mailto:ehs@hess.com).

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